

## Public Forum: Held at the Town Hall, Queens Square 30<sup>th</sup> October 2023 5.30-7pm

## Key points from the residents' comments:

Areas most badly affected along off Norwich Road – Flowers Lane and Briar Gardens/Mill Lane/Silver Street/Ferguson Way/Oakleigh Court.

Riparian ownership has been difficult to manage – residents have been maintaining the culverts and watercourses with little input or assistance from agencies.

Culverts are suspected to be blocked or too narrow causing backup or reverse flows, Are pumping stations on the developments nearby even working, or if so effective? The capacity of the river flows needs to be assessed – is there a solution to be found upstream?

The culvert at Silver Street – the trap – residents are trying to keep this clear but it is very dangerous for residents to carry out.

Reports promised by surveyors working for the LLFA have not been shared. A report dated 6/8/2021 has not ever been received/shared.

Claims that developer is affecting the waterways with gravel could well be a major cause of the flooding. Could they be asked to take some responsibility and help the community out (social value), or can BDC use their enforcement powers if there are culvert blockages/pumping station issues etc.

Have Planning at Breckland ensured that building compliance is being adhered to on the developer site?

Behind Besthorpe Church aggregate is being dumped which could be affecting the watercourses.

The railway bridge at Bunwell needs to be looked at as a possible site for a weir so that fields not houses could be flooded and alleviate damage to dwellings.

The 2007 Mott McDonald report is starkly different to the 2017 recent report issued regarding the flood plains.

The Town Council's Emergency Plan was put into action, but nevertheless this will be reviewed to ensure it is current and any lessons from the flooding last week can be learned.

## **Actions points for consideration:**

- Culvert responsibility look at ancient agreements as some developers have gone out of business. Who can be asked to take ownership?
- BDC Planning will visit the site on 31<sup>st</sup> October to check out those areas residents claimed to be affecting the flooding and to check if the relevant culvert needs attention.
- Check Besthorpe Church rear to assess whether dumped aggregate is one of the causes of the flooding. (or causing an environmental hazard).
- The railway bridge at Bunwell needs to be looked at as a possible site for a weir.

- All agencies to keep each other informed as to their relevant actions and to keep the community informed via the Town Councils webpage, notice boards and Facebook page
- More sandbags to be made available by Breckland and the Town Council to those houses severely affected.
- There is a grant available from central government of £500 to help those in need for Attleborough (but confirmation is due imminently that Attleborough is eligible) The grant is for home improvements and also Council Tax discounts. (House must have been uninhabitable for more than 48 hours). Cllr S Taylor to liaise with Deputy CEO Rob Walker.
- Appeal for any farmers with information on Baconsthorpe from main A11 to contact the LLFA via Steven Halls NCC.
- All results of investigations to be fed back to the community.
- LLFA asking for photographs of flooding on the North side of A11. Town Clerk dealing with this.
- The Lovell Developer- it appears large quantities of sand could be affecting the waterway as this has been happening for a long time Breckland Planning being asked to check out the site.