

30 March 2022

A11 Spooner Row to Tuttles Interchange reconstruction scheme

I'm writing to provide you with an update regarding the forthcoming reconstruction of the road surface on the A11 carriageway, between Spooner Row and the Tuttles Interchange.

Preparation work

We will be continuing our preparation work on the A11 between Spooner Row and the Tuttles Interchange, ahead of the start of the scheme in spring 2022. This will require some overnight closures on the following dates:

Date(s)	Time	Where
Monday 4 April to Friday 8 April	8pm – 6am	Southbound Thickthorn to Attleborough
Monday 11 April	8pm – 6am	Southbound Thickthorn to Attleborough
Tuesday 12 April and Wednesday 13 April	8pm – 6am	Northbound Attleborough to Thickthorn
Tuesday 19 April	8pm – 6am	Northbound Attleborough to Thickthorn
Wednesday 20 April to Friday 22 April	8pm – 6am	Southbound Thickthorn to Attleborough
Monday 25 April to Friday 29 April	8pm – 6am	Southbound Thickthorn to Attleborough

All diversions will be clearly signposted, and details of the diversion routes are on the following page.

This work will take place overnight so our team can do the work in the safest way possible. This will also allow us to keep the A11 between Spooner Row and the Tuttles Interchange open during the day. The preparation work may at times be

noisy, and we apologise for any disturbance caused. We'll do our best to complete the work as quickly as possible, however all dates are subject to change due to operational requirements.

Keeping the community updated

The preparation work may at times be noisy, and so we've sent a letter to every home within a 500m of the scheme. We've also provided them with a 24/7 telephone number and email address for the project, so they can get in contact if required.

ECHO – Every Customer Has an Opinion

Please let us know what you think by using 'ECHO', our A11 concrete surface repairs and maintenance feedback tool. ECHO uses an interactive map that allows you to click on a location to make a specific comment and has the option to give us your general feedback about the scheme.

Either scan the following QR code below to be taken directly to our ECHO site or visit <u>www.nationalhighways.co.uk/A11concrete.</u>



Please note that ECHO is a one-way feedback tool. If you would like a response to your feedback, please contact the 24/7 National Highways Customer Contact Centre on 0300 123 5000, email <u>info@nationalhighways.co.uk</u>, or visit our website at <u>www.nationalhighways.co.uk/A11concrete.</u>

Road users can also keep up to date on road closures by visiting our Traffic England website at <u>www.trafficengland.com</u> or by following our Twitter feed: @HighwaysEAST.

Yours sincerely

Andy Dyer Project Manager

