

Bus Services – Summer update:

Following on from a consultation in February and March this year, below is an update following a re-procurement of a number of bus services that are operated under contract to Norfolk County Council. New contracts would start on July 26th unless stated otherwise below.

Please note: Any decisions around service provision have been based on past usage (pre Covid 19) and current budgets. The current Covid 19 situation may influence what timetables are operated in the coming months and may not be the full timetable in some cases, please check individual operator’s websites for up to date service information.

Dereham & Watton area:

Konect 21: Fakenham-North Elmham-Dereham	Journeys to Fakenham have been withdrawn and partly replaced by a revised service 22 (below) Minor timetable changes between North Elmham and Dereham. A Saturday service has been added for Brisley and East Bilney.
West Norfolk 22: West Raynham-Fakenham	Service expanded to include more journeys from Gt Ryburgh, previously served by the service 22, and a new service between Colkirk and Fakenham has been added.
Konect 12: Dereham town service	Service frequency maintained with minor timetable changes
Konect 11: Swaffham-Watton-Dereham	Journeys between Watton and Dereham to be operated commercially by Konect at largely the same frequency. Journeys between Watton and Swaffham remain on a similar frequency, with minor time changes. Service extended to cover South Swaffham new housing estates. The Sunday Service will be revised to a journey each way on Konect (the 0945 arrival in Norwich and the 1705 departure from Norwich on the service 3) along with a journey on service 4 operated by Completely Coaches from Shipdham arriving in Norwich at 1028 and departing at 1410
Konect 3: Watton-Hingham-N&N- City Centre	Journeys between Watton – Hingham -N&NU Hopsital – City Centre will remain, with occasional journeys via Barford and Barnham Broom, the service is withdrawn from UEA on off-peak journeys, and re-routed from N&NU Hospital via the Cringleford interchange. Frequency remains largely the same. There is the introduction of a peak time service from Watton – Griston- Caston – Rocklands - Gt Ellingham – Norwich and a Friday and Saturday early evening service to and from Norwich (Note: Service 6: Watton-Wymondham-Norwich operated commercially by Konect remains the same)
Konect 4: Swanton Morley-Dereham-Mattishall-N&N-City Centre	Service frequency largely maintained. Off peak journeys withdrawn from the UEA and re-routed from N&N via the Cringleford interchange. The Sunday service has been revised to 1 journey only to and from Norwich, arriving at 1028 and departing at 1410, operated by Completely Coaches, reflecting very low past usage. Easton College added to route on certain journeys, providing links from Norwich.
Konect 3 and 6: Watton-Gt Hockham-Thetford	A revised timetable offering 1 journey into both Watton and Thetford offering 2 ½ hours in each town, reflecting past demand. Service re-numbered 81. Coach Services providing school journey in and out of Watton

Konect 17: Bradenham area to Dereham	Provider changed from West Norfolk to Konect.
PTS group (Wrights Coaches) Service 80: Aylsham-Reepham – Dereham: Fridays only	Provider changed from Dolphin 18 and Sanders 80 and both services merged with some villages (Billingford, Lyng and Elsing) included in a revised taxibus service, see below. Service extended to start from Aylsham.
Graystons minibus: Foulsham and Lyng shuttle	Service revised and the shopping journeys have been merged with other taxibus services in the area at a lower frequency, see below. Journey to work withdrawn from Lyng and Elsing due to low usage.
Nortax minibus: Colton, Marlingford and Easton to Longwater: Lyng to Longwater and Billingford and Lyng to Dereham.	Service revised and merged with other taxibus services in the area. Marlingford area provision changed to 4 days a week to Longwater Retail Park, with potential for onward connections to Norwich on 2 days. Due to low usage provision from Foulsham and Lyng for shopping journeys has been reduced to 2 days a week, offering connections to X29 at Lenwade along with a service direct to Longwater.
Semmence 15: Shipdham-Norwich. Wednesdays only	Service withdrawn due to low usage. Replacement provision for some villages offered on taxibus to Longwater where passengers can make onward connections to Norwich 2 days a week. Passengers from Shipdham can use the service 11 and make a connection at Dereham for onward travel to Norwich. No replacement for Garvestone and Reymestone as usage is very low. Alternative transport available on South Norfolk and Breckland flexibus demand responsive service to Wymondham and Watton. Contact West Norfolk Community Transport.
Norwich, South and East Norfolk:	
Konect 5C: Plumsteads-Norwich Konect 5A: Blofield Heath-Blofield-Brundall-Norwich	Following a re-procurement of contracted service 5A for the Plumsteads and withdrawal of the commercial Konect 5A the service is now provided by First. The First 14/14A. will provide AM and PM peak journeys (14) routed via Dussindale to maintain access to business parks. Off peak journeys (14A) routed via Woodside, Plumstead road shops and Harvey Lane. AM and PM peak journeys on service 14 are extended to serve Blofield Heath. First Service 15 off peak has been extended to Blofield Heath providing an hourly service. Service 15 from Acle has been reduced to operating at the AM and PM peak only to reflect past usage. First will also be operating a revised Sunday service 15. CHANGING FROM 28TH JUNE
Konect 33: Harvey Lane	Service withdrawn and replaced by First 14A service, (see above) frequency increased to 5 journeys in each direction. CHANGING FROM 28TH JUNE
Konect 50/50A	Service withdrawn and replaced by First operating the same timetable
Konect 37A: East Harling-Bunwell-Norwich, including Sunday Service	Service level to remain the same. Provider changes from Konect to Coach Services. Sunday service provider changes from Konect to First who will operate a revised timetable.
Our Bus 32/132: Thorpe Hamlet, Tuckswood, Keswick Hall	No change following re-procurement
Sanders 210: Buxton-Norwich	No changes in route or timetable

Sanders 6: Cromer- North Walsham- Stalham-Potter Heigham-Gt Yarmouth	Service frequency to be maintained, minor revisions to route and timetable. Ormesby St. Margaret removed from most journeys. Saturday journey added for Filby and Fleggburgh to Gt Yarmouth.
Other:	
Watton-Gt Ellingham- Attleborough	The introduction of some journeys for villages between Watton and Attleborough was explored but it was decided at this point, it would not be sustainable or cost-effective to introduce the new service, the idea will be revisited in 2021.

Websites:

<https://www.konectbus.co.uk/timetables-fares/>

<https://sanderscoaches.com/timetables>

<https://www.ourhire.co.uk/our-bus> (Our Bus)

<http://www.semmence.co.uk/>

<https://www.gtt-online.co.uk/> (West Norfolk community transport)

<https://www.wrights-coaches.com/>

<https://www.firstgroup.com/norfolk-suffolk>

<https://www.coachservicesltd.com/>

<https://www.completely-coaches.com/>

<https://www.nortax.co.uk/>

<https://taverham.cylex-uk.co.uk/company/grayston-mini-bus-hire-13967206.html> (Graystons)