The following is a Police Connect message.



Norfolk Constabulary is continuing to refocus the force and best protect communities, whilst also managing the demands of Covid-19 in line with our policing priorities.

Following the latest guidelines from the Government, all our Public Enquiry Offices will close to the general public from 2pm on Tuesday 24 March 2020.

Members of the public who need to attend a Public Enquiry Office will have a direct telephone number to access counter staff during normal office hours. This number is displayed on posters at each location. Those that have to attend a police station to answer bail or present documents should attend the required location and call the number as displayed.

If you need to report a crime, or attend a Public Enquiry Office outside of office hours, you will have access to the yellow phone on the outside of the building. This will connect callers to the Contact and Control Room. However, with the current focus on hygiene and social distancing, we would urge people to only use these phones in an emergency.

Instead, we would encourage people to report non-urgent crimes or concerns via online reporting at <u>www.norfolk.police.uk</u>.

Please only dial 999 in an emergency, or if you believe a crime to be in progress. Non-urgent crimes can be reported via 101 but where possible we would encourage the public to report matters via our website.

Chief Constable Simon Bailey said: "Unprecedented circumstances are going to test the constabulary over the coming weeks and months and whilst public engagement is extremely important to us, our focus is firmly on front-line policing and those crimes which cause most harm. By changing our approach we are aiming to ensure we protect the most vulnerable at this complex and continually changing time." </

Norfolk Police also regularly update their social media accounts with the latest news, general advice and guidance on a number of issues, including personal safety, fraud and home security. You can find us on Facebook or Twitter @NorfolkPolice

To manage your contact details, additional information and subscriptions, please login through the <u>member portal</u>.